

## **Visiting Your Pet at Animal Emergency Hospital**

Thank you for leaving your pet in our care. At Animal Emergency Hospital the care of your pet and all of the other pets in the hospital is our top priority.

We are happy to have you visit with your pet while in the hospital. In order to give all of our hospitalized pets the best care, we have a few guidelines for visitation. Please keep in mind that you may call at any time to check on your pet, and may come and visit according to these guidelines:

- 1) If you want to visit your pet during the day (8am-5pm), please call ahead and let the on-duty technician know approximately what time you will be coming. We appreciate you keeping your visit to no more than 20 minutes so that we can better take care of everyone and everything in the hospital.
- 2) If you would like to visit your pet during normal business hours (5pm-8am weekdays, 24 hours on the weekends) please note that you may come anytime but may have to wait in the lobby until an exam room is open or the treatment area has calmed down enough for you to come back. If your pet is well enough to leave the treatment area during your visit, we will have you visit him/her in an exam room for 20 minutes. If he/she is too sick to leave our supervision, we will let you visit in the treatment area for 15 minutes.

We sincerely appreciate your compliance with these guidelines. We had the best interest of your pet and all the other pets in the hospital in mind when making these decisions.